

Privacy Policy

Lewis BBQ Manufacturing Inc. ('Lewis BBQ', 'we', 'our', or 'us') respects your privacy and is committed to protecting the personal information you provide to us. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, request a quote, purchase a product, or otherwise interact with our business.

1. Information We Collect

Name, Company name, Mailing and shipping address, Email address, Telephone number, Billing information, Product inquiries and quote requests, Order history, Website usage information (IP address, browser type, pages visited), Cookies and analytics data

2. How We Use Your Information

Respond to inquiries, prepare quotations, Process orders and payments, arrange shipping, provide customer service, improve our, products and website, send updates regarding your order, send promotional emails only where permitted or requested

3. Cookies

Our website uses cookies and similar technologies to:

Improve website performance, remember your preferences, analyze website traffic, improve marketing effectiveness. You may disable cookies through your browser settings.

4. Analytics

We may use services such as Google Analytics, Google Search Console, Meta Pixel, or similar technologies to understand website usage and improve customer experience.

5. Sharing Information

We do not sell or rent your personal information.

We may share information only with: Payment processors, Shipping companies, Website hosting providers, Professional advisors, Government authorities when required by law

6. Data Security

We use commercially reasonable administrative, technical, and physical safeguards to protect personal information. While no system is completely secure, we work to protect your information from unauthorized access or disclosure.

7. Data Retention

We retain personal information only as long as necessary to provide products and services, comply with legal obligations, resolve disputes, and enforce our agreements.

8. Your Rights

Subject to applicable Canadian privacy legislation, you may request to:

Access your personal information, correct inaccurate information, withdraw consent where applicable, Request deletion where legally permitted

9. Third-Party Websites

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites.

10. Children's Privacy

Our website is not intended for children under the age of 13, and we do not knowingly collect personal information from children.

11. Changes to this Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.

12. Contact Information

If you have questions regarding this Privacy Policy or your personal information, please contact:

Lewis BBQ Manufacturing Inc. Email: lewisbbqmfg@gmail.com Website: www.lewisbbqmfg.ca